

e-AWB for Airlines

The Multilateral e-AWB Agreement provides the legal framework for parties to conclude cargo contracts by electronic means. This way, airlines will have a single agreement with IATA, enabling them to accept e-AWB from all participating freight forwarders.

How to join

To join the Multilateral e-AWB Agreement, follow the process below:

- Download the [Airline Submission Form](#) (doc) (check Attachment 1: Resolution 672, Attachment D – AIRLINE MULTILATERAL E-AWB AGREEMENT SUBMISSION FORUM)
- Enter the required information in the Airline Submission Form (under signatory details, leave the signature and date fields blank)
- Send the completed Airline Submission Form to e-freight@iata.org
- IATA will send the form to signatory indicated for e-signature
- Once signature is completed, IATA will register airline and airports, and publish the information [online](#)

If you have any questions, please see [FAQ section](#) or contact IATA Cargo at e-freight@iata.org

How to update your information?

To update the list of airports and/or change your designated contact complete the [Airline Submission Form](#) (doc) and send it to IATA (same address as for joining).

Next steps

Doing AWB under the multilateral e-AWB agreement is a three-step process, after joining, airlines just need to activate and start e-AWB!

- [Check](#) which freight forwarders have joined the agreement and select your partners to roll out e-AWB
- Contact your freight forwarder partners to discuss where and when to start e-AWB
- Ensure that both of you are **operationally ready** to start e-AWB (business processes, electronic communication, data quality, etc) at the agreed locations
- Send the [Activation Notice](#) (doc) to your freight forwarder partners confirming locations and start dates (check Attachment 2: Resolution 672, Attachment F – ACTIVATION NOTICE TO FREIGHT FORWARDER)
- Start doing e-AWB at the activated locations
- Roll out e-AWB at further locations and with more freight forwarder partners by repeating the steps above



Resolution 672, Attachment ‘D’
AIRLINE MULTILATERAL E-AWB AGREEMENT
SUBMISSION FORM

INTERNATIONAL AIR TRANSPORT ASSOCIATION

International Air Transport Association
Route de l'Aéroport 33, PO Box 416
CH-1215 Geneva 15 Airport
Switzerland
www.iata.org

E-mail: cargo@iata.org

This form is for IATA and non-IATA airlines participating in the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT set forth as Attachment ‘A’ to IATA Resolution 672.

The information requested in this form is required to join or withdraw from the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT, to add and/or remove airports and to change the designated airline contact in the “LIST OF AIRLINES AND THEIR ACCEPTABLE AIRPORTS” set forth as Attachment ‘B’ to IATA Resolution 672

Kindly complete the form set forth below and return the signed Original to IATA Cargo.

A) To join the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT

The undersigned certifies as follows:

- ✓ We appoint IATA represented by the Director General of IATA or his authorized representative as our agent for purposes of executing the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT set forth as Attachment ‘A’ to IATA Resolution 672 on our behalf.
- ✓ We understand and agree that IATA shall act solely on our behalf as our agent in connection with the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT and shall have only those responsibilities set forth in IATA Resolution 672 in connection with the Agreement. We agree to indemnify IATA and hold IATA harmless for any loss of damage (including legal expenses) it may incur in connection with the Agreement or in performing any obligation arising from IATA Resolution 672.
- ✓ We understand and agree that IATA shall include the information provided in this form including, but not limited to, the list of participating airports as well as the contact details of the designated airline contact into the “LIST OF AIRLINES AND THEIR ACCEPTABLE AIRPORTS” which is set forth as Attachment ‘B’ to IATA Resolution 672 and shall be maintained by IATA and made available to all industry stakeholders through required means, including but not limited to, a public website.

- ✓ We appoint the following individual as our designated contact for all matters relating to the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT and to be included accordingly in the “LIST OF AIRLINES AND THEIR ACCEPTABLE AIRPORTS” set forth as Attachment ‘B’ to IATA Resolution 672’:

| | |
|---------------|--|
| Company Name: | |
| Contact Name: | |
| Job Title: | |
| Address: | |
| Telephone: | |
| E-Mail: | |

B) To add and/or remove Airports participating in the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT

To add Airports:

The undersigned certifies as follows:

- ✓ We are currently party to the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT set forth as Attachment ‘A’ to IATA Resolution 672.
- ✓ We wish to **add** the following Airports to the “LIST OF AIRLINES AND THEIR ACCEPTABLE AIRPORTS” set forth as Attachment ‘B’ to IATA Resolution 672:

| Airport Code | City Name |
|--------------|-----------|
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For additional Airports please use the last two pages.

To remove Airports:

- ✓ We wish to **remove** the following airports from the “LIST OF AIRLINES AND THEIR ACCEPTABLE AIRPORTS” set forth as Attachment ‘B’ to IATA Resolution 672:

| Airport Code | City Name | Reason(s) for removal of airport |
|--------------|-----------|----------------------------------|
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C) To change the airline’s designated contact for all matters related to the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT

The undersigned certifies as follows:

- ✓ We are currently party to the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT set forth as Attachment ‘A’ to IATA Resolution 672.
- ✓ We wish to change our airline’s designated contact for matters related to the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT as included in the “LIST OF AIRLINES AND THEIR ACCEPTABLE AIRPORTS” set forth as Attachment ‘B’ to IATA Resolution 672 as follows:

| | |
|---------------|--|
| Company Name: | |
| Contact Name: | |
| Job Title: | |
| Address: | |
| Telephone: | |
| E-Mail: | |

D) To withdraw from the IATA MULTILATERAL E-AWB AGREEMENT

The undersigned certifies as follows:

- ✓ We hereby withdraw ourselves from the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT effective [redacted] (Day/Month/Year) for the following reason(s):

Submitted by:

Airline Reference Details:

| | |
|--------------------------------------|--|
| Airline Name: | |
| Airline 2-character IATA Designator: | |
| Airline Head Office Address: | |

Airline Signatory Details:

The undersigned has the signatory authority to bind the Airline.

| | |
|--------------------|--|
| Name of Signatory: | |
| Job Title: | |
| Company Name: | |
| Address: | |
| Telephone: | |
| E-Mail: | |
| Signature: | |
| Date: | |



Resolution 672, Attachment 'F'

ACTIVATION NOTICE TO FREIGHT FORWARDER

This notice is to be used by IATA and non-IATA airlines participating in the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT to notify Freight Forwarder and/or Freight Forwarder Affiliate participating to the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT of e-AWB activation or de-activation at one or more Airport(s), pursuant to Article 3.1 of the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT set forth as Attachment 'A' to IATA Resolution 672:

To (Freight Forwarder):

| | |
|---------------|--|
| Company Name | |
| Address: | |
| Contact Name: | |
| Telephone: | |
| E-Mail: | |

A) Activation of Freight Forwarder and/or Freight Forwarder Affiliate

This is to notify you that the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT executed by you on _____ is hereby declared EFFECTIVE at the following Airport(s) on the date(s) listed below.

| Freight Forwarder and/or Freight Forwarder Affiliate | IATA Cargo Agent Code (or company identifier) | CASS Code (or branch identifier) (optional) | Airport Code | City Name | Effective date | Comments |
|--|---|---|--------------|-----------|----------------|----------|
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B) De-activation of Freight Forwarder and/or Freight Forwarder Affiliate

This is to notify you that the IATA MULTILATERAL E-AIR WAYBILL AGREEMENT executed on _____ by you is hereby declared NOT EFFECTIVE at the following airport(s) on the date(s) listed below.

| Freight Forwarder and/or Freight Forwarder Affiliate | IATA Cargo Agent Code (or company identifier) | CASS Code (or branch identifier) (optional) | Airport Code | City Name | De-activation date | Reason for de-activation |
|--|---|---|--------------|-----------|--------------------|--------------------------|
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Notice served by:

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| Airline Name: | |
| Airline 2-character IATA Designator: | |
| Name of signatory: | |
| Job Title: | |
| Address: | |
| Telephone: | |
| E-Mail: | |
| Signature: | |
| Date: | |

