



✓ The Benefits of e-AWB

	Airlines	Ground Handlers	Freight Forwarders
Increase Productivity			
• Eliminate manual check of comparing data between system and paper AWB	✓	✓	✓
• Eliminate the redundant task of entering data which in turn reduces the number of data entry errors	✓	✓	✓
• Eliminate filing and collating of documents and the risk of losing documents	✓	✓	✓
• Access information in real time and move shipments as booked	✓	✓	✓
Reduce Costs			
• Decrease costs in document processing	✓	✓	✓
• Eliminate the need for document transportation; to and from Freight forwarder to Airline	✓	✓	✓
• Eliminate the need for document transportation; from warehouse to flight	✓	✓	✓
• Reduce storage costs and free up office space	✓	✓	✓
Improve Customer Service			
• Provide an improved and efficient service to freight forwarders by simplifying their paper handling work and requirements			✓
• Pro-actively alert freight forwarders on document issues to let them adjust quickly and ensure the loading of cargo is as scheduled	✓	✓	✓
• Better visibility for freight forwarders and stakeholders by enhanced cargo track & trace solution			✓
• Eliminate the management of discrepancies due to missing documents	✓	✓	✓
• Implementing single process simplifies e-AWB adoption for freight forwarders			✓
• Accelerate the process for freight forwarders, direct access to warehouse to unload freight			✓
Increase Level of Security			
• Secure the access of dangerous goods information and special handling requirements for each shipment	✓	✓	
• Enhanced efficiency in being compliant with regulatory needs by responding properly and in a faster manner to customs demands	✓	✓	
Speed			
• Reduce the total cycle time by up to 24 hours	✓	✓	✓
• Accelerated clearance with customs (where applicable)	✓	✓	
• Enhanced efficiency in delivery of advanced reporting requirements of accurate data to regulatory bodies	✓	✓	
• Ability to receive and send relevant shipment information in advance of the cargo	✓	✓	✓
Quality & Reliability			
• Improve data quality: accuracy, integrity, validity, consistency, completeness.	✓	✓	✓
• Instant access to electronic documents which are more easily archived and retrieved, reducing delays due to missing information	✓	✓	✓
• Efficient use of customer data as it can be used throughout the whole process	✓	✓	✓
• Electronic documents auto-populated reduces delays to shipments due to inaccurate or inconsistent data entry	✓	✓	✓
Environment			
• Environmental responsibility through reduction of carbon footprint	✓	✓	✓